

Who can access the Service?

- Athletes selected for an Olympic or Paralympic performance programme funded by UK Sport, including for the first three months after leaving the programme.
- Athlete Support Personnel working on an Olympic or Paralympic performance programme or with athletes.
- Office holders of national governing bodies receiving UK Sport funding for Olympic or Paralympic performance programmes.

1

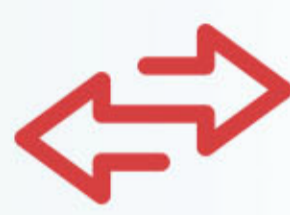


A referral can be made to Sport Integrity in a few different ways: via direct email, phone call, a report through Crimestoppers, or through the Relevant Body.

Get in touch:

- ✉ sportintegrity@sportresolutions.com
- ☎ +44 (0) 20 7036 1966
- 🌐 www.sportintegrity.com
www.sportresolutions.com/services/sport-integrity

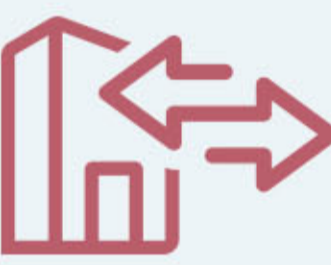
2



Initial Contact with the Complainant:

Once the referral is made, the Investigator will reach out to the Complainant. They will review the complaint according to the [Sport Integrity Rules of Procedure](#) to determine if there's enough evidence to proceed with the case. This means checking if there's a relevant person, a relevant matter, and whether the issue is within the appropriate timeframe.

3



Contact with the Relevant Body:

The Investigator will contact the Relevant Body to identify an Independent Person. This individual will be responsible for overseeing the investigation and acting as liaison on behalf of the Relevant Body. Their responsibilities include, but are not limited to, providing contact details and relevant documentation. The Independent Person is also responsible for keeping key stakeholders informed throughout the process. The Independent Person is also responsible for updating key stakeholders throughout the process.

The Independent Person should be someone with sufficient distance and independence from the Complaint under Investigation. If the Relevant Body is unable to identify a suitable person, a member of Sport Resolutions' Independent Panel can be appointed.

4



Investigator Contacts the Respondent:

- The Investigator will reach out to the Respondent at an appropriate time, considering the specifics of the case, such as any known vulnerabilities or risks affecting the Respondent, and the level of information currently available.
- At this stage the Respondent will receive an overview of the matter, but they will not receive all the details of the investigation. The Respondent will be offered access to pro-bono legal support.

5



Conducting Interviews:

Interviews are flexible and usually conducted over Zoom, but if needed, in-person interviews can also be arranged, at a venue to be agreed between the interviewee and investigator.

- Complainant
 - Following the interview, the Investigator will draft a statement that captures the Complainant's position. The statement will be sent to the Complainant, to review and sign.
- Witnesses
 - Similarly, statements will be drafted for witnesses after their interviews and will be sent to the witness to review and sign.
- Respondent
 - The Respondent will receive disclosure before the interview. The Respondent will be offered access to pro-bono legal support. After the interview, instead of a statement, a summary will be provided.

6



Investigation Report:

Once all the information has been gathered, the Investigator will produce a report detailing the findings and recommendations. This report will be submitted to the Independent Person at the Relevant Body, **who is responsible for notifying** both the Complainant and the Respondent of the outcome in accordance with the Rules of Procedure.

7



Case Determination:

The Relevant Body is responsible for considering and implementing any recommendations made in light of the report.

Key Points to Remember:

- Confidentiality is crucial throughout the investigation.
- Investigators take a trauma-informed approach to ensure sensitivity.
- Support may be available from the Relevant Body, and investigators will refer to the Independent Person at the Relevant Body for assistance where appropriate. While Sport Integrity/Sport Resolutions is not a support provider, we can signpost individuals to organisations that may be able to offer support.

Support Services:



British
Elite
Athletes
Association

British Elite Athletes Association

If you're a Great Britain elite athlete, the BEAA is here to support, represent, and empower you. They offer independent, confidential expert advice and professional support to all athlete members.

- ✉ support@britisheliteathletes.org
- 🌐 www.britisheliteathletes.org



UK Coaching

UK Coaching supports coaches across the UK by providing best practices, training, research, and setting industry standards in sports, communities, and national governing bodies.

- ☎ 0113 201 5555
- 🌐 www.ukcoaching.org

